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**Chaitanya RadhaKrishna Gaajula**

**Trainer / Consultant / Content-Writer**

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**Location: Bangalore, India**

* **SUMMARY**:
* IT Infrastructure Professional with 19 years of experience on multiple Cloud Technologies
* 1 year freelance consulting experience on Cloud Fundamentals, AWS/Azure/Google Cloud Computing, DevOps Tools, Linux and and Migration technologies.
* Managed Customers using AWS / Azure / Google/ Cloud Stack /Hosted Cloud Solutions across the world.
* Designed multiple technical design documents for Data Center Migration / Consolidation / Assessment and managed Virtual Datacenters.
* Have worked on multiple proposals – RFP and RFI related to Data Center Migration / Consolidation / Assessment technologies.
* Presented many technical sessions on Cloud, Virtualization, DevOps, Datacenter Migration tools and Linux.
* **CERTIFICATIONS:**
* AWS Solution Architect Associate
* Google Cloud Platform Qualified Systems Operations Professional
* 70-533 Implementing Microsoft Azure Solutions
* Alibaba Cloud Professional
* VCP - Cloud, VCP- DCV and VCP- DT
* Server Virtualization with Hyper-V and System Center
* VCE Certified Associate & IBM PureFlex Technical Support V1
* RHCE (Red Hat Certified Engineer)
* Hitachi Storage Transformation Technologist
* **WORK EXPERIENCE:**
* **Technical Consultant (Freelancer)**

**Dec’17 – Present**

* **AWS Migration (For a leading MNC)**

**Role: Project Manager & Consultant**

* Managed a Migration project for moving workloads from Digital Ocean to AWS Cloud consisting of around 100 servers.
* Prepared AWS Project Plans, Proposals and Reports to track the progress of the project.
* Provided recommendations to customer and participated in cloud process improvement initiatives.
* Interacted with vendors on behalf of the client
* Responsible for architecting, designing, implementing and supporting of cloud-based infrastructure and its solutions.
* Managing Amazon Web Services (AWS) infrastructure with automation and orchestration tools such as Chef.
* Proficient in AWS services like VPC, EC2, S3, ELB, AutoScalingGroups(ASG), EBS, RDS, IAM, CloudFormation, Route 53, CloudWatch, CloudFront, CloudTrail.
* Experienced in creating multiple VPC’s and public, private subnets as per requirement and distributed them as groups into various availability zones of the VPC.
* **My areas of expertise are given below:**
* AWS, Azure and Google Cloud Computing
* OpenStack and OpenShift.
* DevOps Tools (Git, GitHub, Maven, Dockers, Dockers, Kubernetes, Jenkins, Chef, Puppet, Ansible, Nagios)
* Virtualization & Container Technologies.
* Migration tools (Plate Spin, vCenter Convertor)
* Data Center Migration and Consolidation strategy
* Linux Server Administration
* **Delivery Manager-Cloud Platform (Lifesciences)**

**Oct ’15 – Dec’17**

* Worked on AWS Migration project -Migrating existing VM’s from Datacenter partner to AWS & Azure Public Cloud.
* Help customers build scalable, resilient, and high-performance applications and services on AWS and Hosted Cloud.
* Develop/capture/document architectural best practices for building systems on Hosted Cloud and AWS.
* Lead Datacenter Migration activities for migrating VM’s between Datacenters.
* Manage Life Science Customers across US and UK.
* Building strong, lasting client relationships with clients.
* Spotting new client business opportunities.
* **Technical Designer (Data Center Transformation, Cloud Computing)**

**Feb ’14 – Oct’15**

* Configured, Managed and Monitored vCloud and VMware Infrastructure for a leading UK Government company.
* Designed and implemented Citrix XenDesktop and XenApp Environment access to third party users on a VMware environment.
* Assessed, designed and architected vCloud, AWS & BT Cloud (Cloud Stack) for few clients.
* Prepared and implemented HLD and LLD technical design documents for Datacenter Migration / Consolidation /DR of 4 datacenters which comprised of VMware Virtual Infrastructure.
* Provided HLD and solution definition for multiple RFP’s /RFI’s. related to Datacenter Migration / Consolidation /Assessment
* Engaged with partners like VMWare, Cisco, HP.
* Co-ordinated with stakeholders and customers.
* **Senior Consultant – ITS**

**Jan’12 - Jan’14**

* Successfully developed and implemented a Virtual server environment (VMWARE) that consolidated many servers using vCenter Convertor and Plate Spin Migrate tools
* Provided HLD and solution definition for multiple RFP’s /RFI’s related to Datacenter Migration / Consolidation /Assessment.
* Managed Internal Virtual Infrastructure lab. Installation, configuration, and integration of Converged Infrastructure systems (Flexpod, Vblock, PureFlex)
* Prepared POC for a leading financial bank for consolidating databases onto Oracle Exadata and provide access to database to users using Oracle Cloud
* Assessed and provided solution for migration and consolidation of multiple Data Centers into Vblock /Hitachi UCP Converged Infrastructure and cloud
* Anchored and worked on multiple proposals (RFP and RFI’s related to Datacenter Migration /Consolidation/ Assessment for many international banks
* Involved in Pre-sales work –Preparing Bill of Material, Effort Estimation
* **Unix - IT Infrastructure Engineer**

**May’06 - Jan’12**

* Installed and configured Unix & VMWare environment for different projects.
* Managed Virtual Infrastructure and supported day to day issues.
* Performed Audit Checks on servers and re-mediated the same.
* Systems administration, maintenance and monitoring various day-to-day operations.
* Storage provisioning/Storage administration.
* Worked with many internal stakeholders for any issues related with Datacenter.
* **Team Leader**

**Mar ’05- April’06**

* Lead a group of 30 agents as Team Leader.
* Supervised customer service representatives & train agents to improve performance.
* Handled escalated calls of the agents.
* Assure quality control over the floor. Coordinated and supervised inter-departmental operations.
* Maintained communication channel between client & the customers.
* Motivated staff towards quality performance.
* Managed, motivated and counselled highly skilled employees for International call Centre.
* Seeked and addressed customer feedback and implemented plans.
* Planned and organized team building events.
* **Senior Technical Support Representative.**

**May’04 – Feb’05**

* Handled Technical Voice Support for Bellsouth Dialup Internet products.
* Provided support for customers in the US by leading 10 team members on the Bellsouth Dialup Internet of products.
* Provided support to all escalation calls and prepared reports.
* **Technical Support Representative**

**Jun ‘2000 – Apr’04**

* Handled Technical Voice Support for HP AIO products.
* Provided support for customers in the US on the HP AIO suite of products.
* Provided support to all escalation calls and prepared reports.
* Provided voice and email support for Router, VSAT and ISP connections issues.